

Multiple Approaches to Assessing the Impacts of Student Success Initiatives: Three Examples at UNLV

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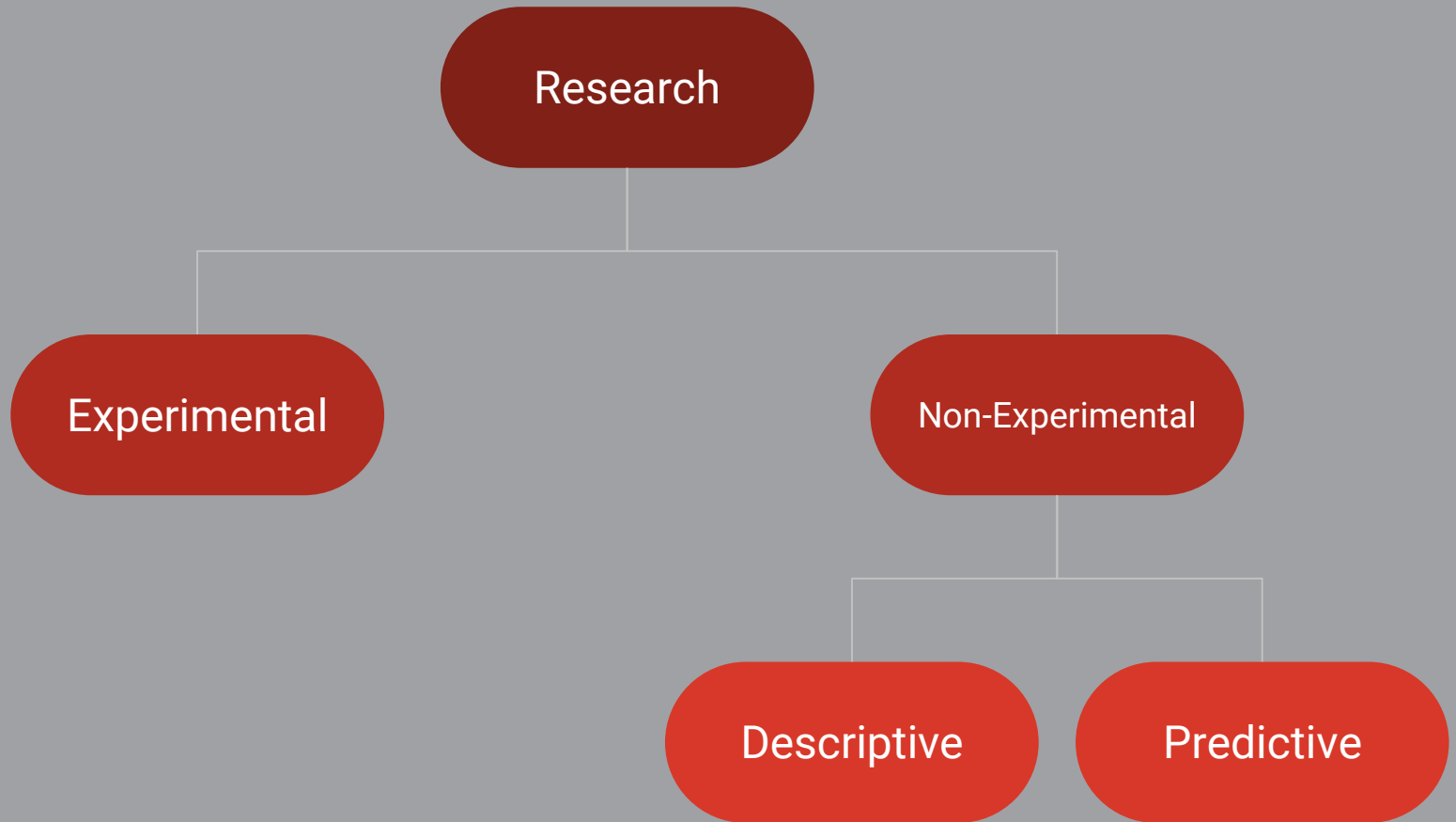
Overview

1. Experimental Challenges
2. Decision Making
3. Student Success Initiatives
 - a. First Year Seminar (FYS)
 - b. 15-to-Finish
 - c. Student Outreach Specialists (SOS)
4. Discussion and Questions

Experimental Challenges

- Evaluating the effects of any initiatives:
 - Non-experimental data
 - No random sampling
 - No random assignment
 - Selection bias
 - Empirically separate the intervention impacts from those of other factors (complexity of the factors related)

Making Decisions



Student Success Initiatives

Our approaches to assessing the impacts of three campus-wide student success initiatives:

1. First-year seminars (FYS)
2. 15-to-Finish
3. Student Outreach Specialists (SOS) program

Context of FYS

- Established as an academically rigorous 2-3 credit course in Fall 2012, the purposes of FYS are:
 - To introduce students to the research university's academic environment, and expectations, and UULO's as well.
 - To provide students with an understanding of the GE curriculum, academic success strategies, and career exploration.

Context of FYS

- Estimate the impacts of FYS on retention and graduation
- Compared with FYS non-participants during the earlier period time (fall 2010 to fall 2011):
 - Are FYS students retained at a higher rate?
 - Do FYS students graduate within six years at a higher rate?
 - If students enroll in FYS, how do retention and graduation differ by FYS grade?

Methods

- Cross-sectional data to estimate the effect of FYS on retention and graduation odds and likelihood:
 - Use probit model to estimate the probability of retention and graduation focusing on the effects of FYS enrollment and FYS grade
 - Calculate the odds ratios for retention and graduation by FYS enrollment and FYS grade
 - Learning Outcome Survey (LOS) data to assess student engagement and satisfaction with FYS

Example of Results

Retention Odds Ratios by FYS Grade

| Description | Odds Ratio |
|--|------------|
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{A}) / \Pr(\text{RET 2nd Fall} \text{Grade}=\text{F})$ | 2.663 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{A}) / \Pr(\text{RET 2nd Fall} \text{Grade}=\text{D-})$ | 1.819 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{A}) / \Pr(\text{RET 2nd Fall} \text{Grade}=\text{D})$ | 1.437 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{A}) / \Pr(\text{RET 2nd Fall} \text{Grade}=\text{D+})$ | 1.353 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{A}) / \Pr(\text{RET 2nd Fall} \text{Grade}=\text{C-})$ | 1.376 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{A}) / \Pr(\text{RET 2nd Fall} \text{Grade}=\text{C})$ | 1.227 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{A}) / \Pr(\text{RET 2nd Fall} \text{Grade}=\text{C+})$ | 1.157 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{A}) / \Pr(\text{RET 2nd Fall} \text{Grade}=\text{B-})$ | 1.081 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{A}) / \Pr(\text{RET 2nd Fall} \text{Grade}=\text{B})$ | 1.085 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{A}) / \Pr(\text{RET 2nd Fall} \text{Grade}=\text{B+})$ | 1.059 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{A}) / \Pr(\text{RET 2nd Fall} \text{Grade}=\text{A-})$ | 1.012 |

Example of Results

Retention Odds Ratios by FYS Enrollment

| Description | Odds Ratio |
|--|------------|
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{F}) / \Pr(\text{RET 2nd Fall} \text{No FYS})$ | 0.629 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{D-}) / \Pr(\text{RET 2nd Fall} \text{No FYS})$ | 0.921 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{D}) / \Pr(\text{RET 2nd Fall} \text{No FYS})$ | 1.166 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{D+}) / \Pr(\text{RET 2nd Fall} \text{No FYS})$ | 1.238 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{C-}) / \Pr(\text{RET 2nd Fall} \text{No FYS})$ | 1.218 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{C}) / \Pr(\text{RET 2nd Fall} \text{No FYS})$ | 1.366 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{C+}) / \Pr(\text{RET 2nd Fall} \text{No FYS})$ | 1.448 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{B-}) / \Pr(\text{RET 2nd Fall} \text{No FYS})$ | 1.551 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{B}) / \Pr(\text{RET 2nd Fall} \text{No FYS})$ | 1.544 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{B+}) / \Pr(\text{RET 2nd Fall} \text{No FYS})$ | 1.582 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{A-}) / \Pr(\text{RET 2nd Fall} \text{No FYS})$ | 1.656 |
| $\Pr(\text{RET 2nd Fall} \text{Grade}=\text{A}) / \Pr(\text{RET 2nd Fall} \text{No FYS})$ | 1.676 |

Why we chose this model

- Probit model estimates the probability of discrete outcomes
 - Binary classification model
 - Retention is a discrete outcome
- Odds ratio shows the ratio between the predicted probabilities from the probit model

Recommendations

- Easy and quick to use
 - `glm()` function in R
- Good for predicting a binary outcome

Context 15-to-Finish

- Fall 2013, the Nevada System of Higher Education Board of Regents approved a proposal to adopt the Enrollment Intensity and Student Achievement Campaign, known as 15-to-Finish
- Encouraging 18 to 24 year old undergraduate students to enroll in at least 15 credits per semester or 30 credits per year
- Implemented in Fall 2014

Research Questions of 15-to-Finish

- How well does the trained model predict student 15-to-Finish enrollment behavior?
- What are the outcome differences in retention and graduation rates for students who enrolled 15 or more credits in the first-fall term relative to students who enrolled less than 15 credits?

Methods

- Using the Synthetic Control Method (SCM) and *Synth* package for R
 - Enables to construct a composite comparison unit by selecting a weighted average of the outcome variable from a group of units similar to the treated group
 - Provides a more valid counterfactual estimate involving only one treated unit (15-to-Finish) and a few control units (Abadie & Gardeazabal, 2003; Abadie et al., 2010; Bifulco et al. 2017; Bouttell et al. 2018).

Methods

- Training a credit hour enrollment model using Fall 2010 to Fall 2012 census data (pre-treatment)
- Using trained model to predict sequential enrollment, retention, and graduation of Fall 2013 to Fall 2015 (post-treatment) by grouping post-treatment cohorts into 10 mutually exclusive bins based on this predicted likelihood

Methods

In-Sample Model Prediction (Pretreatment) and Out-of-Sample Prediction (Posttreatment)

| Bin | Likelihood | Pretreatment | | | Posttreatment | | |
|-----|------------|--------------|----------|----------|---------------|-------|----------|
| | | < 15 | ≥15 | % of ≥15 | < 15 | ≥15 | % of ≥15 |
| 1 | 0%-10% | 88 | 7 | 7.4 | 65 | 31 | 32.3 |
| 2 | 10% - 20% | 830 | 154 | 15.7 | 535 | 351 | 39.6 |
| 3 | 20% - 30% | 3,056 | 927 | 23.3 | 1,756 | 2,009 | 53.4 |
| 4 | 30% - 40% | 1,370 | 801 | 36.9 | 693 | 1,595 | 69.7 |
| 5 | 40% - 50% | 504 | 522 | 50.9 | 303 | 945 | 75.7 |
| 6 | 50% - 60% | 188 | 233 | 54.3 | 141 | 412 | 74.5 |
| 7 | 60% - 70% | 92 | 131 | 58.7 | 53 | 231 | 81.3 |
| 8 | 70% - 80% | 33 | 75 | 69.4 | 38 | 110 | 74.3 |
| 9 | 80% - 90% | 16 | 38 | 70.4 | 17 | 63 | 78.8 |
| 10 | 90% - 100% | 12 | 20 | 62.5 | 5 | 41 | 89.1 |

Why we chose this model

- No control group
- Difference in differences approach using historical behavior

Recommendations

- May not be ideal
- Need randomly assigned treatment
- Second best approach

Context of the SOS Program

- Proactively serves academically disadvantaged students by linking students with available campus resources designed to improve student success
- Connects with incoming freshman undergraduate students who are at-risk of not completing their academic program with the campus resources
- Fosters engagement with the university, and develops a support network for students that traditionally have low social and academic capital

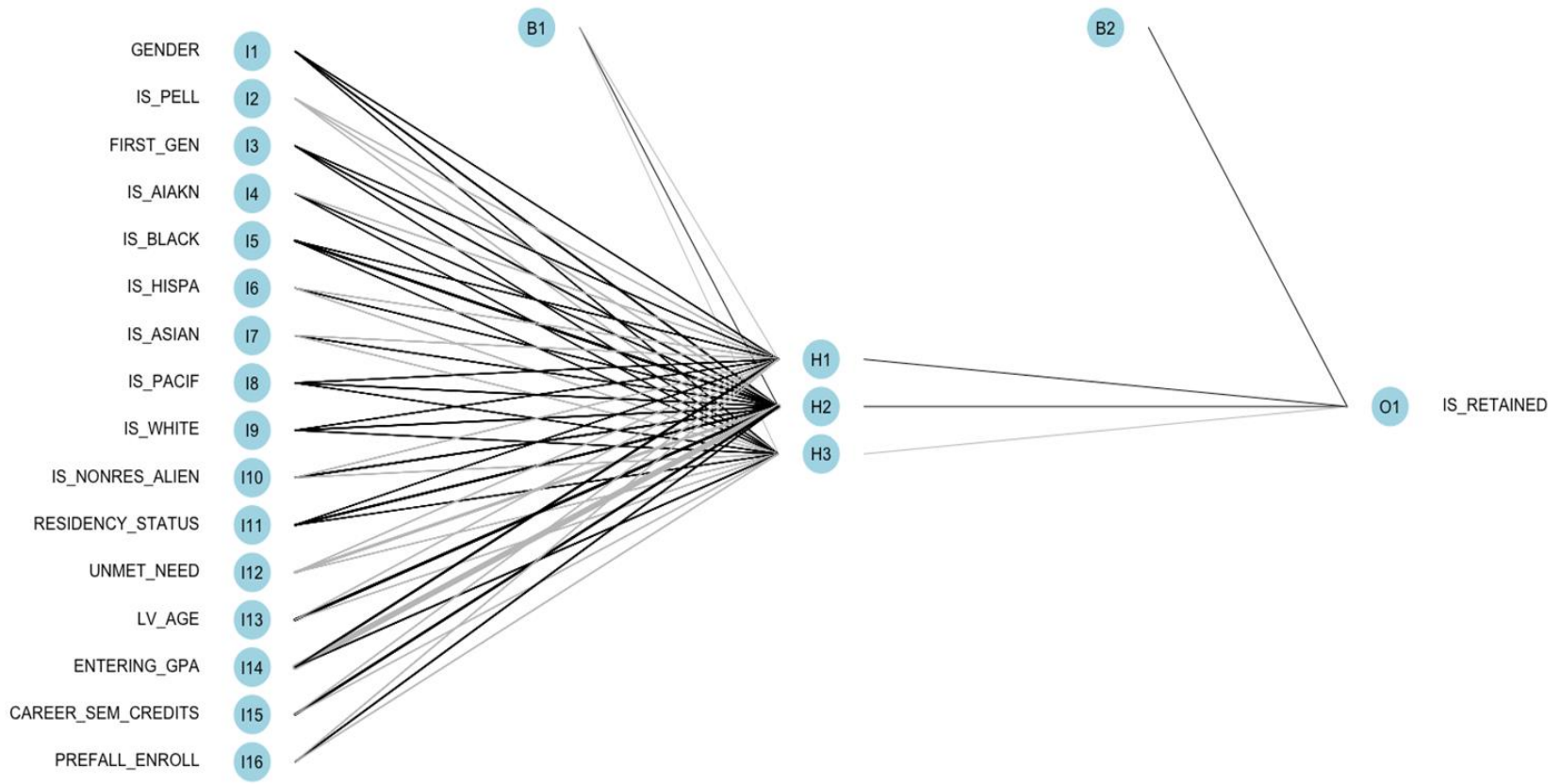
Methods

- Decide which variables are input and output
- Scale and normalize the variables
- Train and test data using R package *neuralnet*
- Use output data as validation against what the SOS staff anecdotally say makes a student “at-risk”

Methods

- Develop a dashboard to visualize and validate the results
- Analyze the data collected from the Campus Connect (EAB) from outreach specialists to identify the issues or concerns

Example of Results



Example of Results

| Fold <int> | RMSE <dbl> |
|---------------|---------------|
| 1 | 0.3922480 |
| 2 | 0.3814138 |
| 3 | 0.3674106 |
| 4 | 0.3661701 |
| 5 | 0.3717440 |
| 6 | 0.3637305 |
| 7 | 0.3802578 |
| 8 | 0.3643151 |
| 9 | 0.3876821 |
| 10 | 0.3749915 |

| | prediction | |
|--------|------------|------|
| actual | 0 | 1 |
| 0 | 430 | 532 |
| 1 | 91 | 2663 |

Why we chose this model

- Sounded fun
- Literature says model accuracy can be around 85-90%
- NN can perform cross-validation to obtain a more accurate and reliable estimate of model error

Recommendations

- Don't use this unless you have super high computing power or don't mind taking long breaks from work
- Models can take 30+ minutes to converge
- Accuracy is about the same as linear and logistic models which run in seconds

Discussion & Questions

Contact Us



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Thank you!

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